



# THRANE REGIONAL WORKSHOP - AMERICAS

For rapid repair of your Thrane & Thrane portable equipment



## Contact

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## Customer Protection Plan Equipment

- Sailor 35XX Portable Series
- Sailor VHF 621X/622X/624X
- Sailor MF/HF 6301 Control Unit
- Sailor mini-C 61XX Ant./Trans. & TCU 6194
- Sailor 6006/6007 message terminals
- Thrane IP Handsets

## Thrane & Thrane Customer Protection Plan (CPP)

The SAILOR Customer Protection Plan enables end-users to exchange faulty and out of warranty products (up to six years old), for brand new products at discounted prices. By providing you with the tools and ability to enable this for end-users, we will be able to eliminate the inefficiencies of sending single, easily replaceable products around the world for repairs.

The discount price to the end-user, via the *Customer Protection Plan Pricing* scheme, is in relation to the Thrane & Thrane MSRP (Manufacturer's Suggested Retail Prices).

Discount rates are as follows:

3rd year - 50% discount • 4th year - 40% discount • 5th year - 30% discount • 6th year - 20% discount

Product type/model:

Serial Number of defective product:

Date of original purchase\*:

Fault description:

Serial Number of new:

Dealer / RWS:

Date of CPP sale:

Dealer signature:

Customer name:

I handled my CPP via:  Dealer  RWS

Customer signature & Date (dd/mm/yy):

\* In case the documentation for original purchase is not provided, the date of sale from Thrane & Thrane will be used to calculate the age of the product

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